DAVID Y. IGE GOVERNOR OF HAWAII





CARTY S. CHANG INTERIM CHAIRPERSON BOARD OF LAND AND NATURAL RESOURCES COMMISSION ON WATER RESOURCE MANAGEMENT

> KEKOA KALUHIWA FIRST DEPUTY

W. ROY HARDY ACTING DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES BOATING AND OCEAN RECREATION BUREAU OF CONVEYANCES COMISSION ON WATER RESOURCE MANAGEMENT CONSERVATION AND RESOURCES ENFORCEMENT ENGINEERING FORESTRY AND WILDLIFE HISTORIC PRESER VATION KAHOOLAWE ISLAND RESERVE COMMISSION LAND STATE PARKS

STATE OF HAWAII DEPARTMENT OF LAND AND NATURAL RESOURCES DIVISION OF AQUATIC RESOURCES 1151 PUNCHBOWL STREET, ROOM 330 HONOLULU, HAWAII 96813

April 20, 2015

To Whom It May Concern:

It is with pleasure that I offer this letter of recommendation on behalf of Hawai'i Information Consortium, LLC (HIC).

My relationship with HIC began in April 2013, when we collaborated to build the first Hawai'i state government mobile game, "Reef Defender", which aims to promote awareness of the interconnection between land-based pollution and its affect on aquatic life in nearshore Hawaiian waters.

Beginning in early 2014, HIC worked with me to redesign two existing web sites using slight variations on the state template. The first project involved our Division of Aquatic Resources site, giving it a look and feel consistent with, but (in our humble opinion) slightly improved upon, other state agency sites, a more user-friendly and easier-to-navigate design, and compatibility with mobile devices. The project moved quickly and we had a finished web site within four months. For the second site, a redesign of the Hawai'i Sharks web site, we built on the design of the Division site, sharing the same requirements, and this project moved just as quickly. Many new features were added including enhanced navigation, updated (and easily updatable) incident list and graphs pages, a redesigned shark identification guide, and a shark quiz.

From the top of the organization down, staff from HIC have consistently been personable, professional, knowledgeable, and dependable. Whether acting individually or in a team mode, HIC staff display an impressive work ethic and never hesitate to go "above and beyond" in order to exceed customer needs.

Given HIC's investment and success in Hawaii, it is my sincere hope that the Access Hawaii Committee will extend its long-term relationship with HIC and renew the existing portal contract. I especially appreciate their continued customer service, as I occasionally need advice on how to handle somewhat esoteric situations.

Should you desire any further information regarding my experience with HIC, please do not hesitate to contact me.

Sincerely,

Randy Honebrink Education Coordinator