

DAVID Y. IGE
GOVERNOR OF HAWAII



SUZANNE D. CASE
CHAIRPERSON
BOARD OF LAND AND NATURAL RESOURCES
COMMISSION ON WATER RESOURCE MANAGEMENT

KEKOA KALUHIWA
FIRST DEPUTY

W. ROY HARDY
ACTING DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES
BOATING AND OCEAN RECREATION
BUREAU OF CONVEYANCES
COMMISSION ON WATER RESOURCE MANAGEMENT
CONSERVATION AND COASTAL LANDS
CONSERVATION AND RESOURCES ENFORCEMENT
ENGINEERING
FORESTRY AND WILDLIFE
HISTORIC PRESERVATION
KAHOOLAWE ISLAND RESERVE COMMISSION
LAND
STATE PARKS



STATE OF HAWAII
DEPARTMENT OF LAND AND NATURAL RESOURCES
DIVISION OF AQUATIC RESOURCES
1151 PUNCHBOWL STREET, ROOM 330
HONOLULU, HAWAII 96813

May 22, 2015

To the Access Hawaii Committee:

I am offering this letter of recommendation to express appreciation for the level of service provided by Hawaii Information Consortium, LLC (HIC). The Division of Aquatic Resources (DAR), Department of Land and Natural Resources, and HIC have a long-term, positive relationship that spans over 14 years.

In 2000, HIC assisted DAR with the development of its online Freshwater Game Fishing License system (freshwater.ehawaii.gov) that has served DAR well, by providing the public with easy access to on-line fishing licenses. Throughout 2013 and 2014, DAR continued to work with HIC to develop several mobile applications and application redesigns. In addition, a complete overhaul of the existing fishing license system provided the opportunity to rebuild it from scratch – to update the look and feel, as well as make it responsive to work across all mobile devices and tablets. Launched in January 2014, the new system allows the public to purchase tourist, resident, military, and senior online freshwater fishing licenses.

For more than a decade, HIC has played a critical part in DAR's efforts to provide information and online services to the public. HIC continues to deliver invaluable services to DAR and is a responsive partner, providing ongoing maintenance, support, and customer service, all at **zero cost to DAR**. Thus, DAR can confidently recommend HIC's performance, their exceptional quality and dependability. DAR hopes to rely upon HIC and their services for any future needs.

Please feel free to contact me (brian.k.kanenaka@hawaii.gov or (808) 587-0332) if you need further information, regarding DAR's working experience with HIC.

Sincerely,

BRIAN K. KANENAKA
Acting Program Manager