

To Whom It May Concern:

It is with pleasure that I offer this letter of recommendation on behalf of Hawaii Information Consortium, LLC (HIC). Since 2000, HIC has provided critical eGovernment services to the state and counties. They have also been critical partners in the standardization and responsive design of all executive agency websites and the state web portal hawaii.gov.

The Hawaii Compliance Express program is provided as a method for citizens and companies to obtain a Certificate of Vendor Compliance. This single certificate eliminates the need to obtain individual copies of clearances with the IRS, Department of Labor, DCCA, and State tax offices. The service includes real time monitoring of their status of compliance with each agency and they will be automatically notified by email any time their compliance status is changed. Under Hawaii law, they must provide proof of compliance in order to receive a contract worth \$2,500 or more with state and county government entities in Hawaii.

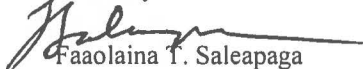
Most importantly, at a time when dollars are stretched thinner each year, HIC has provided all of this value to us at zero cost to Hawaii taxpayers. Only cost is to the individual or Company requesting the Tax Clearance at a very affordable annual fee of \$12. This way our department's dollars can continue to serve the Hawaii citizens for other important government services.

From the top of the organization down, staff from HIC has consistently been personable, professional, knowledgeable, and dependable. Whether acting individually or in a team mode, HIC staff display an impressive work ethic and never hesitate to go "above and beyond" in order to exceed customer needs.

If the state were to contract with another vendor to provide the services that HIC currently provides in relation to eGov Services, significant progress would be compromised, and transitioning to a new vendor would prove problematic for all involved. Simply stated, reinventing the wheel is unnecessary. Given HIC's investment in and success in Hawaii, it is my sincere hope that the Access Hawaii Committee will extend its long-term relationship with HIC and renew the existing portal contract.

Should you desire any further information regarding my experience with HIC, please do not hesitate to contact me.

Sincerely,



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