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May 27, 2015

Access Hawaii Committee 201 Merchant Street, #1805 Honolulu, HI 96818

Dear Committee Members:

The Hawaii Criminal Justice Data Center (HCJDC) has had the distinct pleasure of doing business with the Hawaii Information Consortium (HIC) for over 15 years. The HCJDC is responsible for a broad spectrum of comprehensive statewide information systems such as criminal justice information, criminal history record checks, sex offender registration, Hawaii Integrated Justice Information Sharing (HIJIS) and criminal identification (Automated Fingerprint Identification System). These important systems provide vital information to all criminal justice agencies in the State of Hawaii.

The HIC has been an invaluable resource that we can count on to assist us in arriving at an effective, sound and timely solution for any request made to their team. We have found them very responsive in resolving all issues that arise during the design, development, and implementation of our applications.

HIC has been especially involved in the public access components of our systems and now manages our Adult Conviction Information Website, known as eCrim, as well as our Sex Offender and Other Covered Offender Website, Bulk Data Application and our Sex Offender Search mobile app. Problems with these applications can be particularly sensitive, but their project managers and development teams have been quick to provide solutions for any issues encountered, and have even suggested enhancements that will benefit the public once implemented.

The HIJIS program is managed by the HCJDC and the HIJIS portal was developed to allow information sharing on a real-time basis. The HIC provided key technical support in assisting the HCJDC's HIJIS program to develop and maintain the HIJIS portal. HIJIS users are now able to use their browsers to access the HIJIS website, login and perform various service offerings. HIC staff has been very accommodating in completing our requests and has been instrumental in helping get this key HIJIS application component off the ground.

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We ask that you give the HIC your highest consideration for continuing the services that they have provided so effectively over the years. Should you have any questions on this matter, please feel free to contact me at (808) 587-3110.

Very truly yours,

iane M. Morlyama