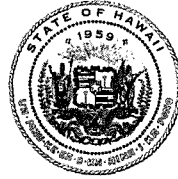


DAVID Y. IGE  
GOVERNOR



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FIRST DEPUTY ATTORNEY GENERAL

**STATE OF HAWAII**  
**DEPARTMENT OF THE ATTORNEY GENERAL**  
**COMMERCE AND ECONOMIC DEVELOPMENT DIVISION**

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May 22, 2015

To the Access Hawaii Committee:

In 2012, the Hawaii Department of the Attorney General's Notary Public Office began working with Hawaii Information Consortium (HIC) to develop the Online Notary Application website. This web application was primarily developed to assist applicants and current notaries in offering the online convenience when applying for a new notary commission or renewing their existing commissions. HIC's application enabled the Notary Office to manage all notary applications, renewals, payments, and examination scheduling. This system also helped the Notary Public Office to create and maintain a reliable searchable database of Notaries. In addition, the project has accelerated the deposit of funds into the AG account via electronic payments and disbursements.

Our relationship with HIC is based on its commitment to assist the Department of the Attorney General's Notary Public Office with strategic and tactical initiatives to improve our services. HIC staff frequently offers suggestions by telling us how it handled a similar situation for another state agency. Its familiarity with other agencies has given it valuable knowledge and insight in providing the most efficient solution. The Online Notary project was developed at no cost to us, and today HIC provides customer service and support, hosting and maintenance, and ongoing project upgrades. The HIC team's professional approach and responsiveness makes them a great extension of our team.

We will continue to work with HIC to improve our delivery of online services and information to the residents of Hawaii. We support and recognize the HIC organization as an important part of the Hawaii government picture, and encourage the Access Hawaii Committee to renew the existing portal contract.

The Hawaii Department of the Attorney General's Notary Public Office looks forward to continuing its relationship with HIC in the years ahead.

Sincerely,

A handwritten signature in black ink, appearing to read "Shari Wong".

Shari Wong  
Deputy Attorney General